PTC®

Arbortext® IsoView® Installation Guide

Arbortext IsoView 7.3

May 2012

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About This Guide

This guide provides installation instructions for the Arbortext IsoView 7.2 Distribution Kit software. It also describes how to remove (uninstall) Arbortext IsoView software.

These instructions apply to both new installations and systems with Arbortext IsoView 7.0 M010 or later installed.

Note

Arbortext IsoView 7.0 M010 or later software is automatically updated and replaced when you install Arbortext IsoView 7.2. However, Arbortext IsoView 7.0 F000 or earlier is not. If you do not uninstall Arbortext IsoView 7.0 F000 or earlier before you install Arbortext IsoView 7.2, the 7.0 F000 or earlier software remains on disk but will not run after you install 7.2. (See Removing Arbortext IsoView on page 17.)

Prerequisites

Before you install Arbortext IsoView 7.2, verify that your computer meets all the requirements in Installation Requirements on page 11. You will also need a working knowledge of Microsoft Windows XP, Windows Vista, or Windows 7.

Guide Organization

This *Arbortext IsoView Installation Guide* has two sections:

- Installation Requirements on page 11, specifies the minimum and recommended hardware and software configurations required to run Arbortext IsoView 7.2.
- Installing Arbortext IsoView on page 13 describes how to install and remove the Arbortext IsoView software.

Related Documentation

For more information on Arbortext IsoView and Arbortext IsoDraw products, refer to the following documentation found in the Arbortext IsoDraw Help Center. The Help Center includes both HTML and PDF versions of the documentation. If you have Arbortext IsoDraw 7.2 or later installed, choose **Help ▸ Help Center**to access it. You can also access the Arbortext IsoDraw Help Center through the Help Center link available from the main Support section on http://www.ptc.com.

For Arbortext IsoView information:

Documentation	Description
Arbortext IsoView Release Notes	Information about new, changed, and deleted features in this Arbortext IsoView release.
Arbortext IsoView Installation Guide	(This guide.) Installation and licensing information for Arbortext IsoView.
Arbortext IsoView User's Reference	Instructions for using the tools and functions in Arbortext IsoView, and for setting preferences.
Arbortext IsoView Programmer's Reference	Reference for writing API scripts that customize and extend the Arbortext IsoView ActiveX control.

For Arbortext IsoDraw information:

Documentation	Description
Arbortext IsoDraw Release Notes	Information about new, changed, and deleted features in this Arbortext IsoDraw release.
Installing Arbortext IsoDraw	Installation and licensing information for Arbortext IsoDraw.
Drawing Basics Tutorial	Hands-on examples for learning Arbortext IsoDraw basic functions.
3D Mode Tutorial	Hands-on examples for learning 3D CAD data editing functions using

Documentation	Description
	Arbortext IsoDraw.
Arbortext IsoDraw User's Reference	Comprehensive guide to using the tools and functions in Arbortext IsoDraw products.
Arbortext IsoDraw Macro Language Reference	Reference for writing macros that you can run in Arbortext IsoDraw.
Arbortext IsoDraw Data Exchange Reference	Instructions for importing and exporting graphics data in various formats to and from Arbortext IsoDraw.

Technical Support

Contact PTC Technical Support via the PTC Web site, phone, fax, or e-mail if you encounter problems using your product or the product documentation.

For complete details, refer to Contacting Technical Support in the PTC Customer Service Guide. This guide can be found under the CONTACTING TECHNICAL SUPPORT section of the PTC Web site at:

http://www.ptc.com/support/

The PTC Web site also provides a search facility for technical documentation of particular interest. To access this search facility, use the URL above and select Search the Knowledge Base.

You must have a Service Contract Number (SCN) before you can receive technical support. If you do not have an SCN, contact PTC Maintenance Department using the instructions found in your *PTC Customer Service Guide* under Contacting Your Maintenance Support Representative.

Documentation for PTC Products

You can access PTC product documentation using the following resources:

- Online Help

  Click **Help** from the user interface for online help available for the product.

- Reference Documents

  Individual product manuals are available from the Reference Documents link of the PTC Web site at the following URL:

  http://www.ptc.com/support/

- Help Center

  A searchable product documentation knowledge base is available from the Help Center link of the PTC Web site at the following URL:

  http://www.ptc.com/support/

You must have a Service Contract Number (SCN) before you can access the Reference Documents or Help Center Web site. If you do not have an SCN, contact PTC Maintenance Department using the instructions found in your PTC Customer Service Guide under Contacting Your Maintenance Support Representative.

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arbortext-documentation@ptc.com

Please include the following information in your email:

- Name
- Company
- Product
- Product Version
- Document or Online Help Topic Title
- Level of Expertise in the Product (Beginning, Intermediate, Advanced)
- Comments (including page numbers where applicable)

Documentation Conventions

This guide uses the following notational conventions:

- **Bold text** represents exact text that appears in the program's user interface. This includes items such as button text, menu selections, and dialog box elements. For example,

  Click **OK** to begin the operation.
- A right arrow represents successive menu selections. For example,

  Choose **File** ▸ **Print** to print the document.
- `Monospaced text` represents code, command names, file paths, or other text that you would type exactly as described. For example,

  At the command line, type `version` to display version information.
- *`Italicized monospaced text`* represents variable text that you would type. For example,

  `installation-dir``\custom\scripts\`
- Italicized text represents a reference to other published material. For example,

  If you are new to the product, refer to the Getting Started Guide for basic interface information.

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Installation Requirements

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System Requirements

Requirement	Platform		Minimum	Recommended
	32 bit	64 bit		
PC processor	●		1 GHz x86	≥ 2 GHz x86
RAM			1 GB	≥ 1 GB
PC processor		●	1 GHz x64	≥ 3 GHz x64
RAM			1 GB	≥ 4 GB
Graphics card	●	●	OpenGL support; 16-bit color palette; 800 × 600 screen resolution	OpenGL support; 32-bit color palette; 1280 × 1024 screen resolution
Free space on hard disk	●	●	50 MB	50 MB
Keyboard	●	●	With function keys	Same
Mouse	●	●	2-button	Same
Printer	●	●	When using a PostScript printer, the printer driver should support PostScript for faster printing.	Same

Supported Operating Systems and Web Browser

Windows XP (32-bit) with Service Pack 3 or above
Windows XP Professional Edition (64-bit) with Service Pack 2
Windows 7 (32-bit)
Windows 7 (64-bit)
Microsoft Internet Explorer 7.0 or later (32-bit only) with ActiveX enabled and Protected Mode disabled when running in Windows Vista or Window 7

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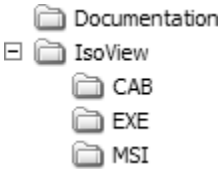
To install all required Arbortext IsoView Distribution Kit software, you must run the installer program, `IsoViewX72.exe`. This program is in the `\IsoView\EXE` folder on your Arbortext IsoView CD or in the Arbortext IsoView download ZIP file. (See Running the Installer on page 15.)

You can also use the installer program to remove (uninstall) your existing Arbortext IsoView software installation. (See Removing Arbortext IsoView on page 17.)

Installer Folders

Open your Arbortext IsoView 7.2 CD or Arbortext IsoView 7.2 download Zip file temporary folder in Windows Explorer and browse the installer folders. Each folder's contents are described below.



Documentation Folder

The `Documentation` folder contains the documentation you can read before you install Arbortext IsoView 7.2 software.

- (This guide.) *Arbortext IsoView Installation Guide* (`isov-inst.pdf`)
- *Arbortext IsoView Release Notes* (`isov-relnotes.pdf`)
- *Arbortext IsoView User's Reference* (`isov-uref.pdf`)
- *Arbortext IsoView Programmer's Reference* (`isov-pref.pdf`)

Note

If you have Arbortext IsoDraw 7.2 software installed, you can also access these Arbortext IsoView 7.2 documents by choosing ***Help*** ▸ ***Help Center*** *in Arbortext IsoDraw 7.2.*

IsoView Folder

The `IsoView` folder contains three subfolders. Each subfolder contains the Arbortext IsoView 7.2 Distribution Kit installer program file in a different format.

- `\IsoView\CAB` contains `IsoViewX72.cab` in Microsoft native compressed archive format.
- `\IsoView\EXE` contains `IsoViewX72.exe` in executable format.
- `\IsoView\MSI` contains `IsoViewX72.msi` in Windows Installer format.

The instructions in this guide assume you will run the `IsoViewX72.exe` installer in `\IsoView\EXE`. However, all three installers launch the same Installation Wizard, so the instructions are the same regardless of which installer you run.

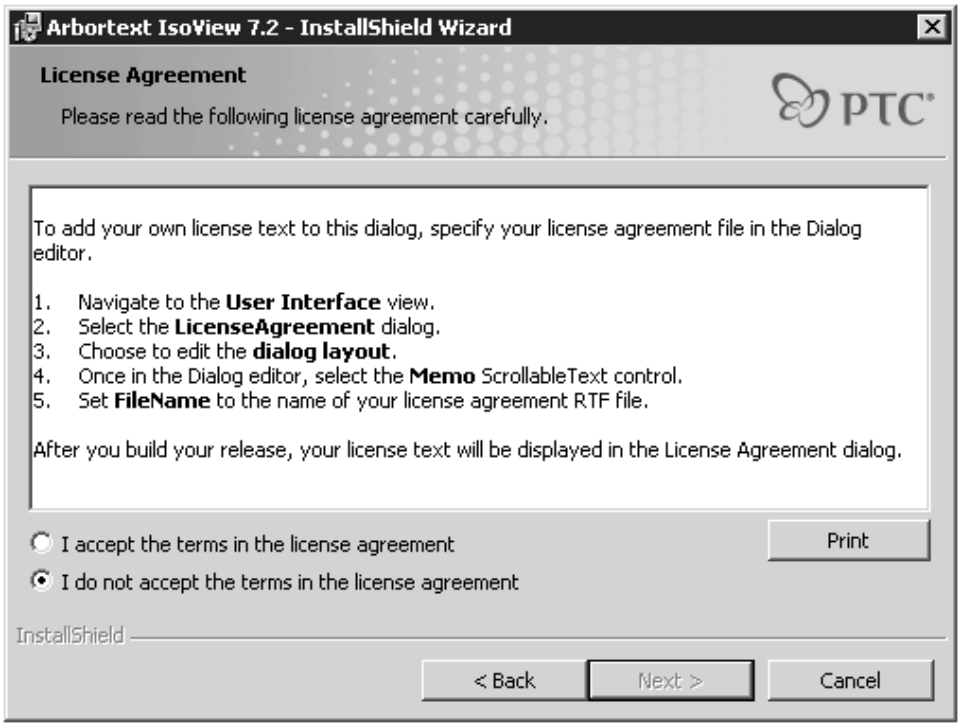
Running the Installer

Run `IsoViewX72.exe` in the `\IsoView\EXE` folder to start the Arbortext IsoView 7.2 installer program. The **Arbortext IsoView 7.2 - InstallShield Wizard** dialog box appears.

Click **Next** to continue installation.

Arbortext IsoView License Agreement

Review the license agreement and then select the option to accept it in the **License Agreement** dialog box below. Click **Next**.



The **Next** button is unavailable until you select the option to accept the license agreement. If you do not accept the license agreement, you cannot continue installation. If you click **Cancel**, you will terminate the Arbortext IsoView installation.

Completing Arbortext IsoView Installation

1. Accept the license agreement and click **Next**. The **Destination Folder** page appears.
2. Click **Next** to if you want to install the Arbortext IsoView 7.2 software in the default destination folder:

   `C:\Program Files\PTC\Arbortext IsoView 7.2\`

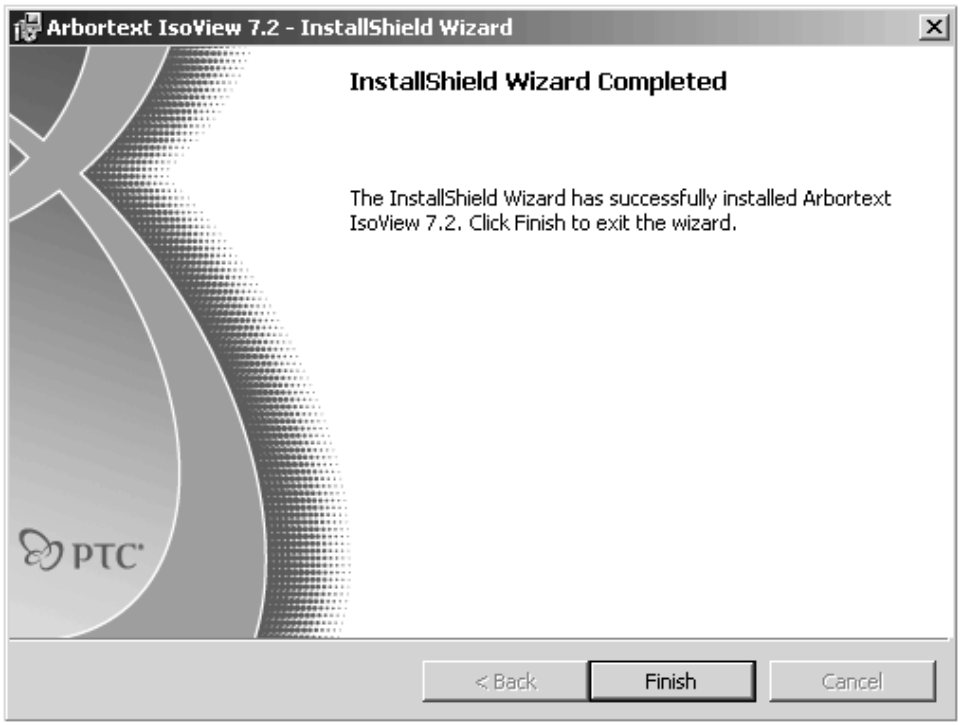
   If you want to install the software in a different destination folder:

   a. Click **Change** to open the **Choose Folder** dialog box.

   b. Choose a different destination folder and then click **OK**.

   c. Click **Next** to continue.

3. In the **Ready to Install the Program** page, click **Install**. While the Arbortext IsoView 7.2 software is being configured and installed, the **Setup Status** page displays a progress bar.
4. When installation is complete, the **InstallShield Wizard Completed** page appears. Arbortext IsoView 7.2 is now installed on your computer. Click **Finish**.



Removing Arbortext IsoView

You can remove (uninstall) Arbortext IsoView software from your computer in either of the following ways:

- Run the installation program, `IsoViewX72.exe`. If the program detects Arbortext IsoView software on your computer, you will have the option to uninstall it.
- Use the Windows Control Panel. Select Arbortext IsoView from the list of installed programs, and then select the command or option to change/remove it. (This removal method varies depending on your Windows operating system. See Windows Help for instructions.)

After performing either action above, follow the instructions below to remove Arbortext IsoView software.

Note

Arbortext IsoView 7.0 M010 or later software is automatically updated and replaced when you install Arbortext IsoView 7.2. However, Arbortext IsoView 7.0 F000 or earlier is not. If you do not uninstall Arbortext IsoView 7.0 F000 or earlier before you install Arbortext IsoView 7.2, the 7.0 F000 or earlier software remains on disk but will not run after you install 7.2.

1. When you see the **Do you want to completely remove this application**... message box, click **Yes**.

   Removal begins. The **Setup Status** page displays a progress bar along with the message **The InstallShield Wizard is removing** Arbortext IsoView.
2. When removal is complete, the **Uninstall Complete** page appears. Arbortext IsoView software is now removed from your computer.
3. Click **Finish** to exit the installation program.
4. If you want to (re)install Arbortext IsoView 7.2, run the installation program, `IsoViewX72.exe`, again.