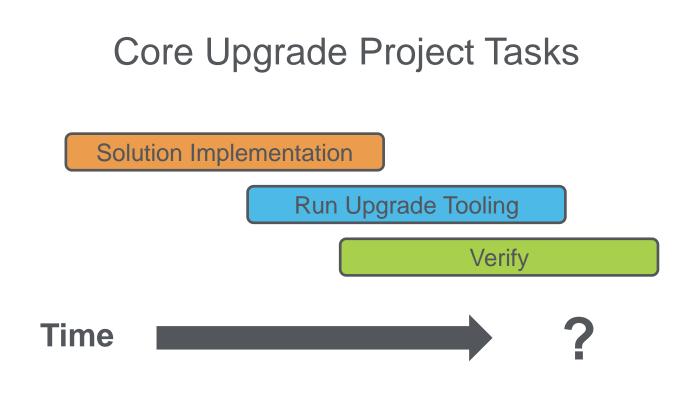
WINDCHILL 11 UPGRADE TO WINDCHILL 11



CURRENT STATE (CHALLENGES)

PTC[®]

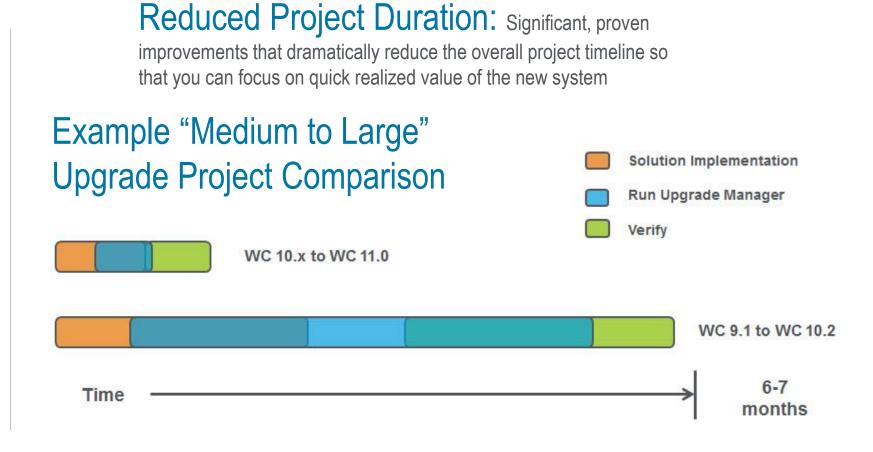
- Perception that upgrade is a Big Move
 - Effort, time and cost intensive
 - Logistically complex
- Past experiences can influence future decisions to delay upgrade or skip releases
 - Legacy system migrations
 - Cost to maintain and update customizations
- Uncertainty can lead to upgrade inertia



POSITIVE OUTCOME



- Low cost to upgrade
- Tools that work from the 1st time run through
- Fewer test upgrade rehearsals
- Little to no data cleansing
- Predictable, repeatable process



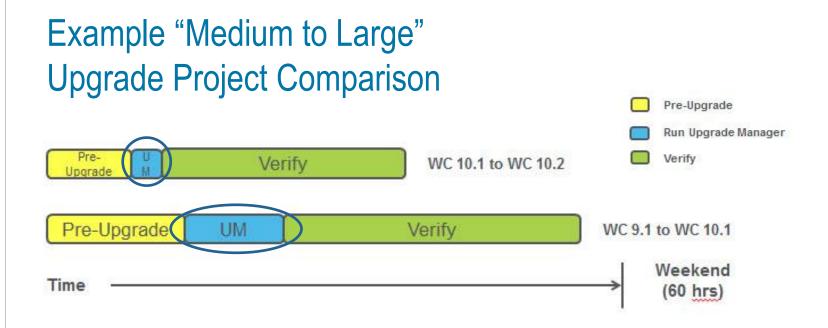
POSITIVE OUTCOME



- Speedy run-time for schema upgrades and new data loads
- More time for readiness checks and backups
- Low user disruption and high speed to adoption

Fast, Short Tool Run-Time: Ensure that upgrade

can occur within a reasonable timeframe and go live window.



THE PTC APPROACH

PTC[®]

PTC's Windchill Upgrade Manager

- Fully automated tooling
- Upgrade data in-place
 - No time spent moving data from point A -> B
- Easy to use
 - Minimal amount of user input required

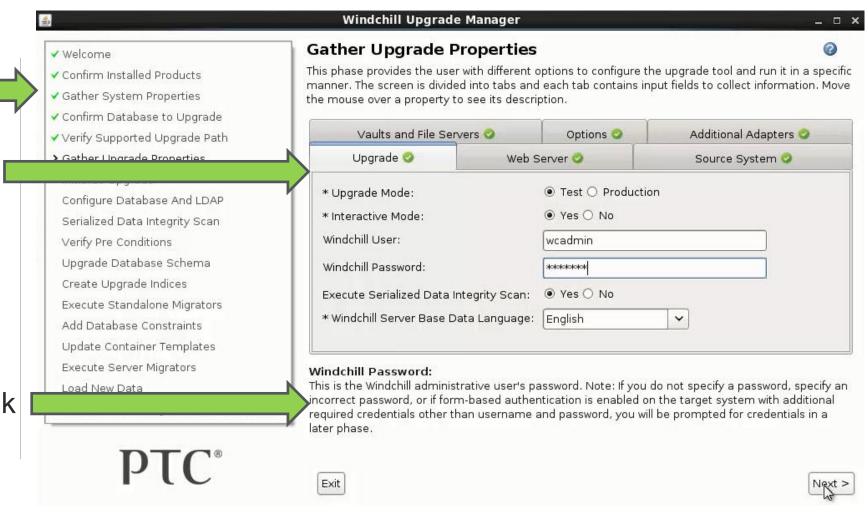


TECHNICAL CAPABILITIES: WINDCHILL





- Automated gathering of system properties needed to run Upgrade
- Multiple testing options
 - Example: Test with or without file vaults
- Descriptions of current task and input



DEMONSTRATION



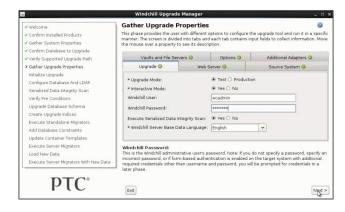


VISION



Improved Automation

 OOTB tasks to gather source system properties needed for upgrade



Upgrade Testing Options

· Test upgrade with or without file vaults

Enhanced Logging and Reporting

· Active links to HTML reports for each upgrade step

Pre-Release Proven on Real Customer Data Sets

 Upgrade "Proving Ground" with real customer data.
 Over 25+ data sets tested on a build to build basis for Windchill 11

Improved Performance and Reliability

 Customer Experience Management



High Availability Uptime

 99.5% uptime for upgrade. Upgrade on a live, running source system

Eliminate Install for Windchill

Delivery of pre-configured solutions, no installation required!

Automated Deployment of Software Updates

 OOTB tooling to deploy software onto monolithic or clustered hardware architecture

Integrated Deployment of Customizations

- OOTB, standard build and install tooling
- Source comparison tooling to identify changes from release to release
- Open, automated insert points for deployment into pre-configured PTC Solutions



11.0

2015

10.2

B