

Mathcad Prime 2.0 – Student Edition

Your product code is *required* to operate Mathcad. Please retain this insert for future reference. For any updates to these installation and licensing instructions, please visit www.ptc.com/go/mathcad/licensingfaq.

[insert product code sticker here]

Here's how to request a license key for Mathcad Prime 2.0:

1. Have ready your:
 - a. **Product Code** from above.
 - b. **PTC web account login.** If you have not yet created a PTC Basic Account, please visit <https://www.ptc.com/appserver/common/account/student.jsp>.
 - c. Ensure that you are connected to the Internet before starting the license wizard steps. Obtaining a license file using this process *requires* a connection to the Internet. If you cannot connect to the Internet, please visit the following link from another Internet-connected computer:
https://www.ptc.com/appserver/lm/mathcad/call_logger/callLogger.jsp.
2. Install Mathcad Prime 2.0.
3. Once installation is complete, open Mathcad. You will see a 'License Status' button under the toolbar.



4. Click the License Status button, and then click 'Get License'.
5. The Mathcad License Wizard will open to the Welcome screen. Click Next to continue.
6. Enter the login information for the PTC Basic Account you created in step 1b above and click Next. If you still need an account, follow the highlighted link in the wizard to create your account.
7. Enter your Product Code from above and select Next.
8. Select which versions of Mathcad you want licensed and click Acquire License. After a few moments you should reach the Done screen, indicating that the license has been successfully installed. Click Exit.

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- For technical help relating to the installation and licensing of Mathcad Student Edition, visit https://www.ptc.com/appserver/cs/mathcad_case_logger/options.jsp.
 - To run Mathcad 15.0 and Prime 2.0 side-by-side, first obtain your Prime 2.0 license file using the instructions above. Once this license file has been saved to your desktop, run the Mathcad 15.0 License Setup wizard by opening a command prompt (usually Start > Run > cmd) and typing "c:\Program Files\Mathcad\Mathcad 15\mathcad.exe" /license (make sure to include the quotes and all spaces). Point the wizard to your Prime 2.0 license file (C:\Program Files\Mathcad\Mathcad Prime 2.0\license\mathcad_license.dat). You can now run both Prime 2.0 and 15.0 at the same time.
 - If you need the Mathcad 15.0 software, it is available for download (using your Product Code from above) here: <https://www.ptc.com/appserver/lm/mathcad/download/index.jsp>.
 - To rerun the Mathcad License Setup at any time open Prime 2.0 and click on the Mathcad orb in the upper left corner. Select "Mathcad Options" and click to License tab.