Article - CS356724

Getting error "Conversion failed could not start Mathcad conversion process. Check that .Net Framework 3.5 windows feature is enabled" while converting Mathcad 15 worksheets in Mathcad Prime

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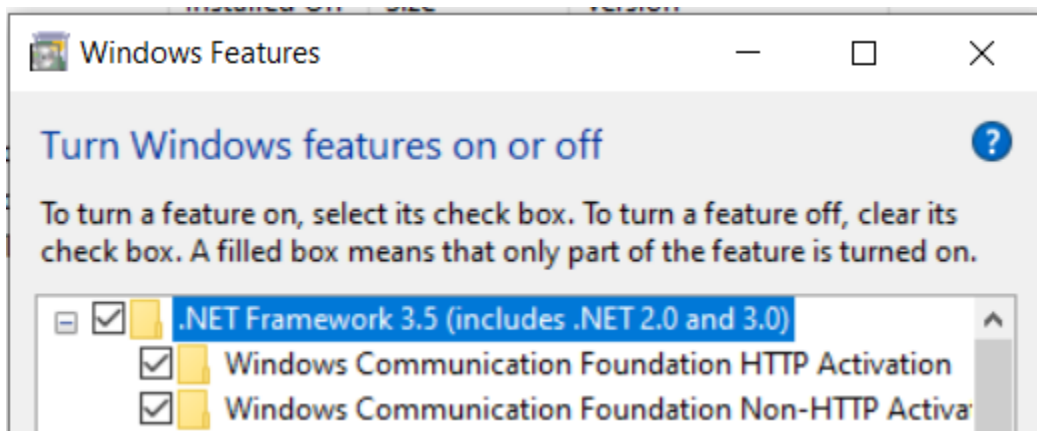
Applies To

- Mathcad Prime 1.0 to 8.0

Description

- Getting error "Conversion failed could not start Mathcad conversion process. Check that .Net Framework 3.5 windows feature is enabled" while converting Mathcad 15 worksheets

Resolution

- Verify that .Net Framework 3.5 windows feature is enabled
    - Open control panel > Programs and Features > Turn Windows Features on or off
    - Ensure all the checkboxes are checked as below

- If issue persist even after installing .Net Framework 3.5 extension
    - Reboot the system and launch the converter
    - Uninstall and reinstall Mathcad Prime and then convert the worksheet.