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Article - CS356724

Getting error "Conversion failed could not start Mathcad conversion process. Check that .Net Framework 3.5 windows feature is enabled" while converting Mathcad 15 worksheets in Mathcad Prime

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Applies To

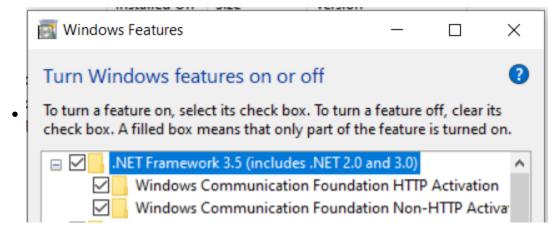
• Mathcad Prime 1.0 to 8.0

Description

 Getting error "Conversion failed could not start Mathcad conversion process. Check that .Net Framework 3.5 windows feature is enabled" while converting Mathcad 15 worksheets

Resolution

- Verify that .Net Framework 3.5 windows feature is enabled
 - Open control panel > Programs and Features > Turn Windows Features on or off
 - Ensure all the checkboxes are checked as below



- If issue persist even after installing .Net Framework 3.5 extension
 - Reboot the system and launch the converter
 - Uninstall and reinstall Mathcad Prime and then convert the worksheet.

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