

If you are hosting the license file on your computer (a Professional – Individual, Educational – Professor, or Home Use license), you will need a license key before you can operate your copy of Mathcad. If you are hosting the license file on a server (a floating license), please see the ‘License Management’ section of the Administrator’s Guide (a .pdf included as part of the Mathcad installation media).

There are 3 basic steps to licensing your copy of Mathcad:

1. Install Mathcad software on your workstation.
2. Request a license file from PTC and save to your workstation.
3. Tell Mathcad where your license file has been saved to your workstation.

Here’s how to install your software and request your license key:

1. Have ready your:
 - a. **Sales order number** and **customer number**. Both can be found on the Shipment Confirmation document from PTC, emailed to the address provided in the software order.
 - b. **PTC web account login**. If you have not yet created your Basic Account, please visit www.ptc.com and click on “My Account” and then “Create a Basic Web Account”.
2. Install Mathcad:
 - a. Insert the Mathcad CD into your CD ROM drive. If the installation program does not start automatically, you can start it manually by choosing ‘Run...’ from the Start menu, and typing **D:\SETUP** (where “D:” is your CD-ROM drive). Or, browse to the Mathcad installation files on your network.
 - b. After reading and accepting the software license agreement, select ‘Mathcad’ as the product to be installed. On the following screen, select ‘Acquire a new license’. Follow the remaining on-screen instructions.
3. When the “Mathcad License Setup” screen appears, select “I want to acquire a license via the Internet” and click Next (*if you have already retrieved your license file, skip to step 11*).
4. Select the Mathcad product you ordered and click Next. (*If you did not purchase a license, select “I want a trial license”, click Next, and follow the on-screen instructions instead of the steps below.*)
5. On the next screen select the appropriate step. New users running this process for the first time select “I want to get a new Individual license for this computer”.
6. Enter your Sales Order Number (SON) and Customer Number from the Shipment Confirmation you received from PTC. If you ordered an upgrade from a prior Single User version, you *must* enter your old Product Code for validation. Click Next.
7. The Create Account screen appears. If you already have your PTC Basic Account from step 1b above, click Next. If you still need an account, click Create Account.
8. At this point you will be taken to the PTC website to verify the information you have entered. Verify the information is correct, and click Submit.
9. You will shortly receive your license file via e-mail. Save the file to a location on your workstation (must be the same hard drive where Mathcad is installed) that you will remember. You will need to point to this file in a subsequent step of the licensing process. When saving to your computer, change the file extension from **.txt** to **.dat**.
10. While waiting for your license files to arrive, allow the installation of Mathcad to continue, following the instructions on the screen.
11. When the installation of Mathcad is complete and you have received your license file via email, start the Mathcad License Setup program again by starting Mathcad. Or you can start License Setup by opening a command prompt (*usually Start > Run > cmd*) and typing “**c:\Program Files\Mathcad\Mathcad 15\mathcad.exe**” /license (make sure to include the quotes and all spaces).
12. Select ‘I want to configure Mathcad to use an existing license file’ and click Next.
13. Select ‘Use a license file’ and browse to where you saved the .dat file in step #9. Follow the remaining instructions on screen to complete your installation of Mathcad.

For technical help and contact information relating to the licensing of Mathcad, please consult www.ptc.com/support/mathcad_licensing.htm. To rerun the Mathcad License Setup at any time, open a command prompt (*usually Start >> Run... >>cmd*) and type “**c:\Program Files\Mathcad\Mathcad 15\mathcad.exe**” /license (make sure to include the quotes and all spaces).

Additional information

Maintenance entitlements – To learn about the benefits of maintenance, please visit <http://www.ptc.com/support/maintenance/smarttool/PTCsmartTool1.html>. Benefits specific to Mathcad customers include:

Home Use licenses - Home Use licenses are granted as a maintenance entitlement to Professional and University customers while on active maintenance. They are term licenses, set to expire at the end of your current maintenance period. If you renew your maintenance, you will be able to reissue your Home Use license(s) using the license retrieval process above.

Home Use licenses are restricted to your use only, and are to be installed on a personal computer **not** located or used in the workplace. Home Use licenses are **not** allowed to be used in the workplace by additional users. If you own a Professional license, you are allowed to perform commercial/production work with Home Use licenses on your personal computer.

Knovel Math - Knovel is a provider of on-line technical information and tools that deliver trusted answers to engineers. Knovel's reliable reference information spans 22 engineering disciplines and covers topics ranging from civil and structural engineering and mechanical engineering through materials, safety and sustainability. Knovel Math provides fully documented Mathcad worksheets from Roark's Formulas for Stress and Strain – 7th Edition, Hick's Handbook of Civil Engineering Calculations, and the Foundation Engineering Handbook. Browse to <http://www.ptc.com/support/maintenance/gold/index.htm#knovel> and click on "Sign Up Now" for free access to 10 downloads.