

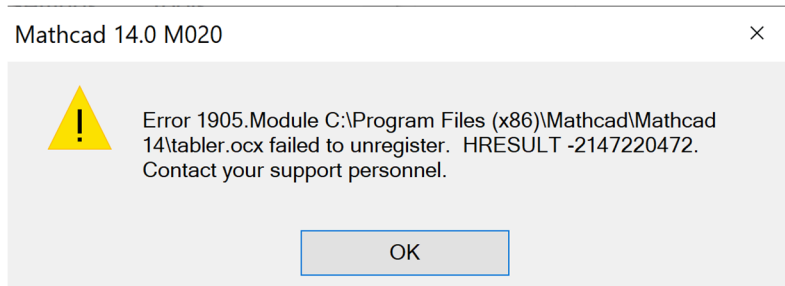
Mar 4, 2021

Found download for MC14 M020 on PTC web site. After four attempts managed to get this file to download.

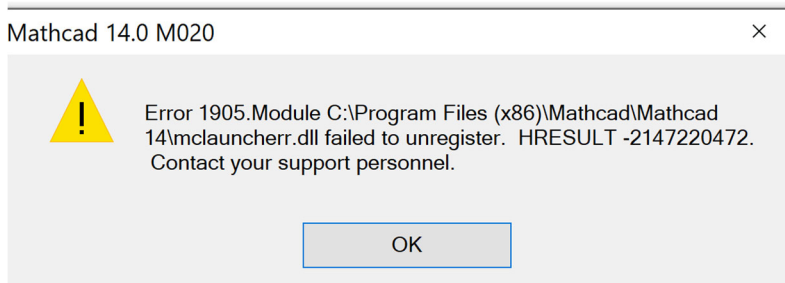
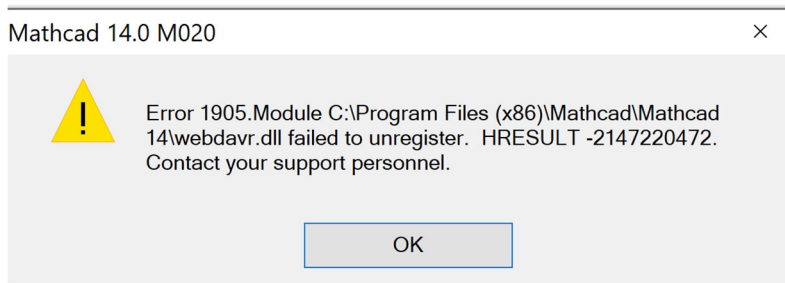
Decided to un-install again and attempt new install using this download.

Got multiple error messages during uninstall:

A repeat of uninstall error first seen two days ago:



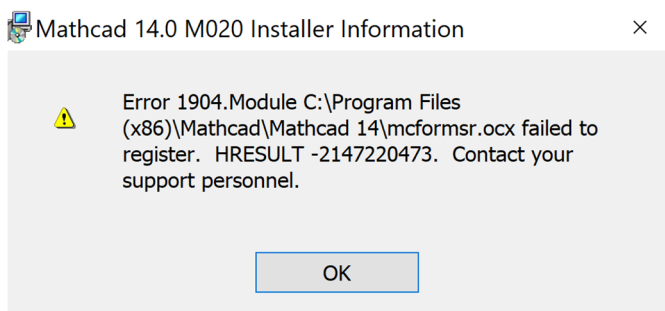
Plus two new errors:

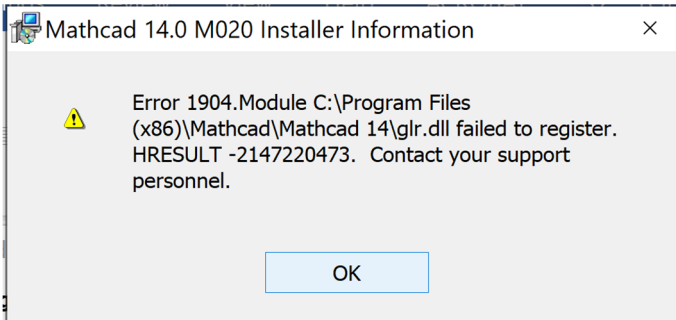
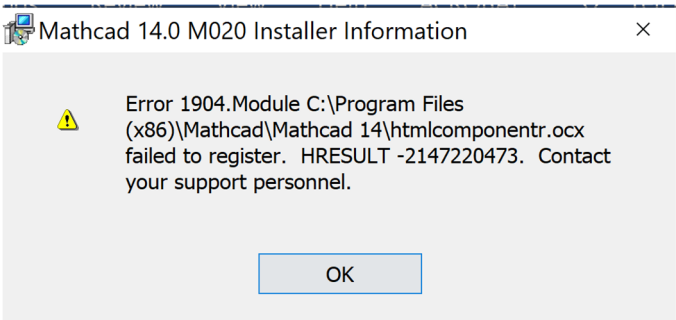
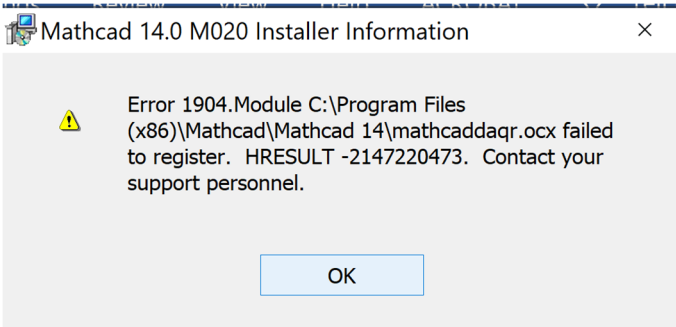
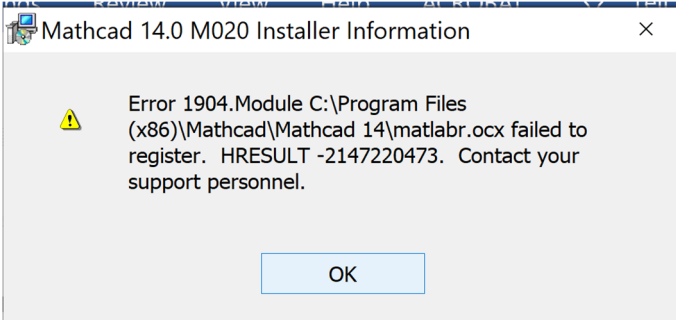
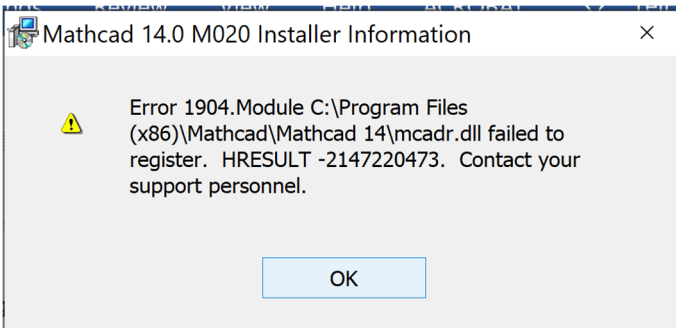


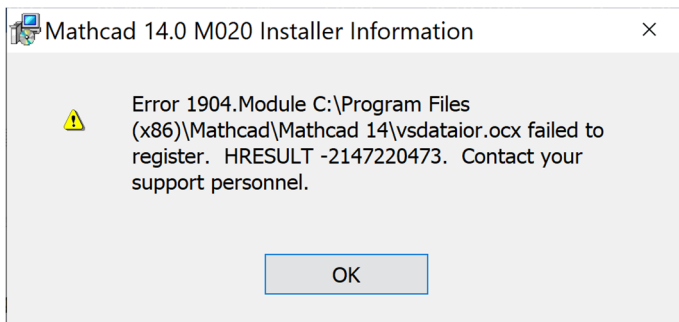
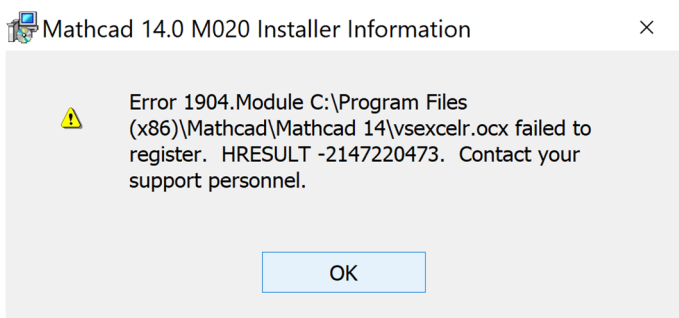
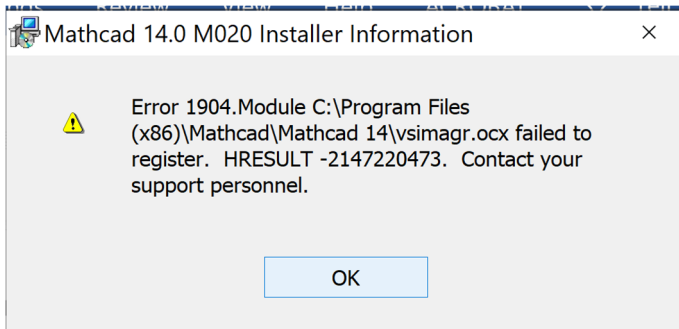
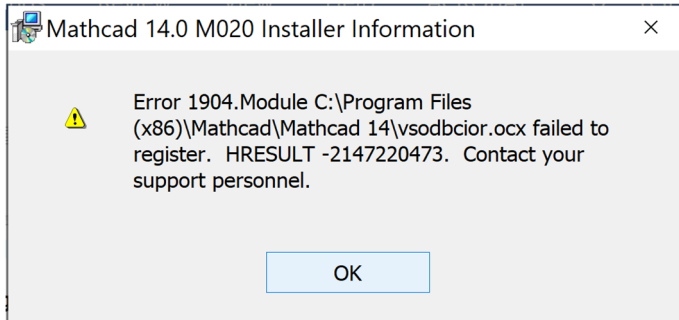
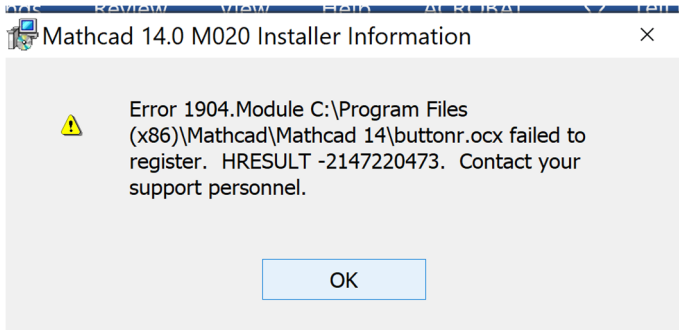
Looked for information on the PTC site about register clean up, but came up empty handed.

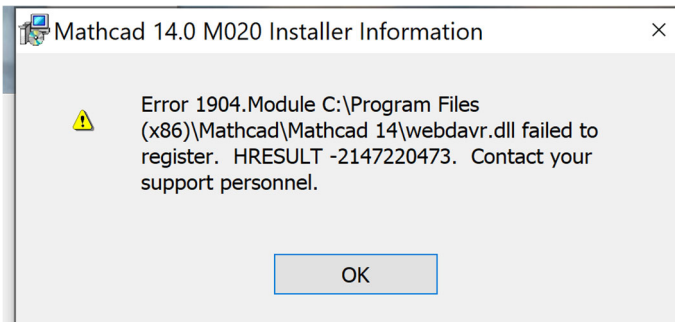
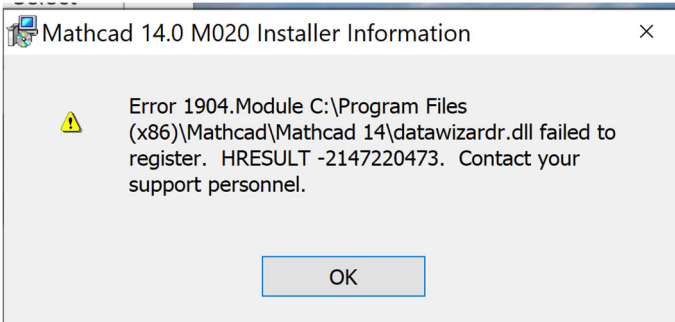
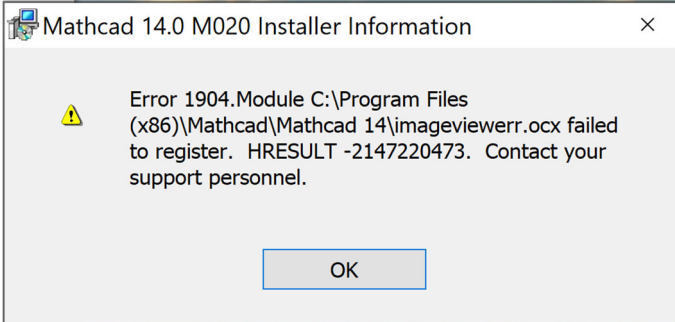
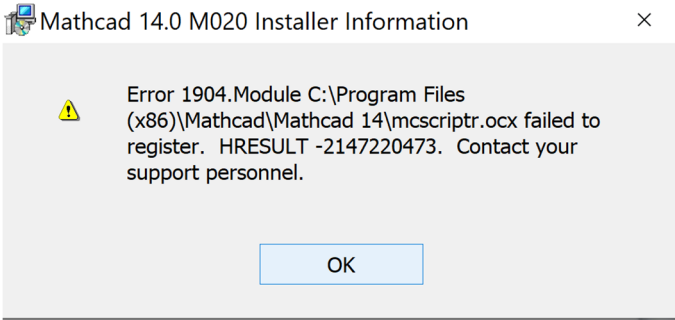
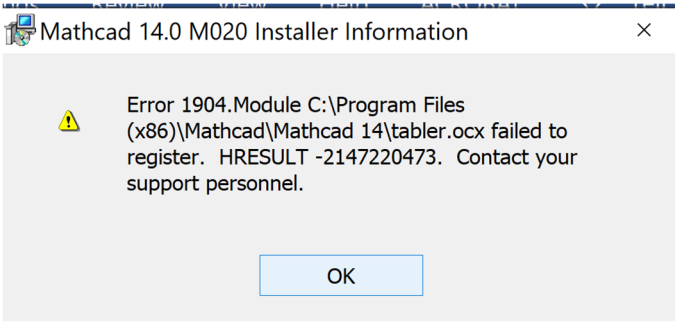
Restarted PC before attempting new install.

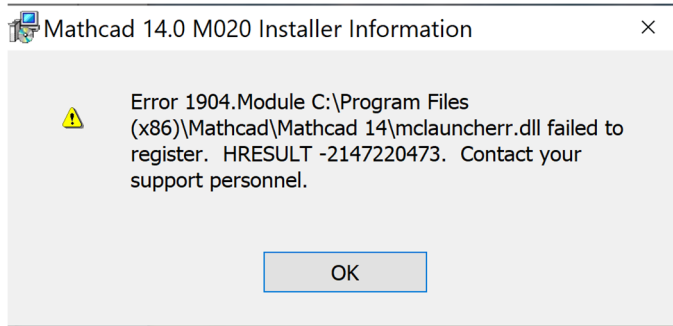
Started new install using the download file and after some time got the following **17** errors:











Finally got a message that the application was installed and auto launched Mathcad. Mathcad then did a handshake with PTC to verify the license. Reported as licensed....

Launched Mathcad and tried to edit Traces for X-Y Plots ... still NOT working

Appears to have been an exercise in frustration Still not working and I suspect that the installation is further corrupted because of the 17 "failed to register" errors!