



Solution Details - TAN 144344

Solution	144344
Type	TAN
Created Date	25-Mar-2009
Last Updated	20-Apr-2009

Title	When Launching ProductView By Clicking On The Thumbnail, ProductView Lite Will Open Up Even If ProductView Professional Is Set As Default.
Details	<p>Description</p> <p>When using Windchill ProductPoint, the default launch behavior of ProductView is to launch in ProductView Lite. Even though the ProductView UI has a startup option to configure which version of ProductView to use it is ignored. To allow the ProductView Client startup option to control the version at startup, changes need to be made on the server.</p> <p>Alternate Technique</p> <p>The following changes need to be made on the Server machine:</p> <p>-----</p> <p>You need to modify a file on the server. This should be the default location: %PROGRAMFILES%\Common Files\Microsoft Shared\Web Server Extensions\12 \Template\Features\ProductView\ProductViewLauncher.aspx.</p> <p>In that file you find the line ProductView("pvlite", "<%=viewableUrl%>", "", "<%=markupUrl%>", "<%=MarkupName%>", "", "", "");</p> <p>Change "pvlite" to "pview".</p> <p>The following changes need to be made on the Client machine:</p> <p>-----</p> <p>If a user has never launched ProductView, he will now be presented with a UI to choose version on startup. For users that may have already set these options, they can be modified using the Instructions below:</p> <p>You can specify various options for displaying and editing files in the ProductView Client.</p> <p>To display these options, select the ProductView Options command on the Application menu. At the top of the ProductView Options window, there is a drop-down list called Showing, which lets you specify whether to set options for Global, Active View, or Defaults. The options that appear in the window update dynamically based on what you select in this list.</p> <ul style="list-style-type: none">• Global options will be changed immediately for all views. <p>Select "Global".</p> <p>Startup options allow you to define various settings for starting the ProductView application. In the ProductView Options window, go to the General node and click "Startup". Startup options are global, so in order to see them, you must select Global in the Showing field.</p> <p>In these Startup options,</p>

- Choose ProductView Version lets you select the version of ProductView to load (Professional or Lite).

Here, in the General-Startup, even after you set the startup type from “Choose ProductView Version” as “ProductView Professional” and leave “Choose version at startup” unchecked, ProductView Lite will open up instead of ProductView Professional.

Affected Products

Product	ProductView
Module	Client Lite
Reported Release	9.1
Reported Datecode	F001
Resolved Release	Not Available
Resolved Datecode	Not Available
Affected Client	All Windows
Affected Server	All Windows

Product	ProductView
Module	Client Lite
Reported Release	9.1
Reported Datecode	F001
Resolved Release	Not Available
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Affected Client	All Windows
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Resolved Datecode	Not Available
Affected Client	All Windows
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Related Documents

Type	Number	Status	Description
None Available			