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How to borrow licenses for the Creo Elements/direct product group Creo Elements/Direct Modeling

Created: 26-Jan-2012 | Modified: 29-Jan-2019

Applies To

- Creo Elements/Direct Drafting 15.00 to 20.1
- Creo Elements/Direct Modeling 15.00 to 20.1

Description

- How do you borrow licenses?
- What is needed to check out a license?
- How to temporarily assign or borrow a license for a new machine for mobile users?
- Is there something similar to flexnet license borrowing?

Cause

- Works to specification - license borrowing is not a part of the base functionality for Creo Elements/Direct License Server
- The license borrowing functionality for Creo Elements/Direct requires a Portable License Enabler license

Resolution

- See Case Solution 111037 (https://www.ptc.com/appserver/cs/view/solution.jsp?n=CS111037)
- Portable License Enabler support ended December 31st, 2013
- Customers already possessing a Portable License Enabler license may use the following procedure:
- Use **Portable License Enabler** to **check out licenses**
    - Requires additional license to be configured on the license server
- Transfer software licenses to the new machine and configure a local copy of the license server then repeat the process to return the license when finished
    - This is a good option if the functionality is only needed occasionally

1. Install license server software on the machine that needs to 'borrow' a license
2. Transfer a license from the existing license server to the new machine - see also How to transfer licenses to new hardware for Creo Elements/Direct License Server (https://www.ptc.com/appserver/cs/view/solution.jsp?n=CS16157)
3. Reconfigure applications to use local license server - see also How to modify an existing install to use a different license server with Creo Elements/Direct Modeling (https://support.ptc.com/appserver/cs/view/solution.jsp?n=CS37938)
4. Repeat step 2 and 3 when finished borrowing the license to 'return' the license and use the previous license server
   1. Transfer the license back to the previous license server
   2. Reconfigure the application to use the previous license server

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No   Yes