

## Removing Creo from a system using a script

1. rem \*\* Remove the Creoagent, for m010, m020, m030, m040, & m050
2. wmic product where name="Creo Platform 2.09" call uninstall
3. wmic product where name="Creo Platform 2.10" call uninstall
4. wmic product where name="Creo Platform 2.11" call uninstall
5. wmic product where name="Creo Platform 2.15" call uninstall
6. wmic product where name="Creo Platform 2.19" call uninstall

Every time you install Creo on a system you get a new version of the creoagent. WMIC is Windows Management Instrumentation Command-line, and it provides a simple way to uninstall software. I use it whenever I can in this script.

7. rem \*\* Remove Creo View
8. wmic product where name="Creo View 2.0" call uninstall
9. rem \*\* Remove CreoView Express
10. msixexec /uninstall "C:\ptc\Creo 2.0\Common Files\M050\install\addon\pvx32\pvexpress\CreoView\_Express\_32.msi" /passive
11. rem \*\* Waiting 30 seconds
12. timeout /T 30 /NOBREAK

The reason we need to wait here is because the msixexec.exe program is not a command prompt program, so it runs asynchronously from the command prompt. This means that your script will fire off the first uninstall command, and then just move to the next one before the first uninstall has completed. This causes errors and results in an incomplete uninstall.

- 13. rem \*\* Remove the Thumbviewer
- 14. msiexec /uninstall "C:\ptc\Creo 2.0\Common Files\m050\install\addon\Thumbviewer\_32\_64.msi" /passive
- 15. rem \*\* Waiting 30 seconds
- 16. timeout /T 30 /NOBREAK

Creoview Express and Thumbviewer are both dependent on .msi's that are down in the "Common Files" load point of Creo. If you uninstall Creo before uninstalling these, you will be unable to uninstall via the command line.

- 17. rem \*\* Uninstall Creo. Uninstalling the last app referencing the Common Files folder removes it automatically
- 18. "C:\ptc\Creo 2.0\Simulate\bin\uninstall.exe" -quiet
- 19. rem \*\* Waiting 90 seconds
- 20. timeout /T 90 /NOBREAK
- 21. "C:\ptc\Creo 2.0\Parametric\bin\uninstall.exe" -quiet
- 22. rem \*\* Waiting 90 seconds
- 23. timeout /T 90 /NOBREAK
- 24. "C:\ptc\Creo 2.0\Help\bin\uninstall.exe" -quiet
- 25. rem \*\* Waiting 90 seconds
- 26. timeout /T 90 /NOBREAK

27. `rem ** Remove other Software installed with CreoView express`
28. `wmic product where name="Arbortext IsoView 7.3" call uninstall`
29. `wmic product where name="Microsoft Visual C++ 2010 x64 Redistributable - 10.0.30319" call uninstall`
30. `wmic product where name="Microsoft Visual C++ 2010 x86 Redistributable - 10.0.30319" call uninstall`
31. `wmic product where name="Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.17" call uninstall`
32. `wmic product where name="Microsoft Visual C++ 2008 Redistributable - x64 9.0.30729.17" call uninstall`

Once again I use the `wmic` command to uninstall these components.

In order to find out the “Name” of a program type the following command:

```
wmic product get name
```

This will return a list like this: (it can take a long time to return the information if you have a lot installed)

```
Mathcad Mechanical Engineering Library
Mathcad Electrical Engineering Library
Mathcad Civil Engineering Library
Microsoft Office Professional Plus 2010
Microsoft Office OneNote MUI (English) 2010
Microsoft Office InfoPath MUI (English) 2010
Microsoft Office Access MUI (English) 2010
Microsoft Office Shared Setup Metadata MUI (English) 2010
Microsoft Office Excel MUI (English) 2010
Microsoft Office Shared 64-bit Setup Metadata MUI (English) 2010
Microsoft Office Access Setup Metadata MUI (English) 2010
Microsoft Office PowerPoint MUI (English) 2010
Etc...
```

Any of these names can be uninstalled by placing the full name in between the quotes in the following command

```
wmic product where name=" " call uninstall
```