



Solution - CS22286

Solution Information

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| Type | Case Solution |
| Date Created | 12-May-2011 07:11:32 EDT |
| Date Last Updated | 27-Mar-2012 06:45:38 EDT |

Solution Details

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| Title | HPGL Format Drawing Viewables Cannot be Published Using the Creo Elements/View Adapter 13.0 F000 for SolidWorks on the Windows 7 Platform. |
| Description | SolidWorks Drawing HPGL Format viewables cannot be published using the Creo Elements/View Adapter for SolidWorks on the Windows 7 Platform. |
| Applies To | <ul style="list-style-type: none"> • Creo Elements/View Adapters 13.0 • Creo View Adapters - Cre 1.0, 2.0 • Dassault SolidWorks 2010, 2011, 2012 |
| Cause | HP has not yet made available a usable HPGL printer driver for the Windows 7 platform, that would enable SolidWorks and by extension, the Creo Elements/View Adapter for SolidWorks, to create HPGL viewables. |
| Resolution | <ul style="list-style-type: none"> • Reported to R&D as SPR 2061986. • Will be addressed once HP has made a suitable HPGL/2 printer driver available for this purpose. • Workarounds: <ol style="list-style-type: none"> 1. Configure the Adapter for Solidworks on another supported Windows platform. 2. Change the Adapter for SolidWorks Recipe settings to generate PDF viewables instead. |

SPR Information

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| Product | ProductView and Creo Elements/View |
| Reported Release | 10.0 |
| Reported Datecode | F000 |
| Expected Release | 10.0 |
| Expected Datecode | TBD |
| Affected Client | All Windows |
| Affected Server | Not Available |

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| Product | ProductView Adapters and Creo Elements/View Adapters |
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|--------------------------|---------------|
| Reported Release | 13.0 |
| Reported Datecode | F000 |
| Expected Release | 13.0 |
| Expected Datecode | N/A |
| Affected Client | Windows 7 |
| Affected Server | Not Available |

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|--------------------------|--|
| Product | ProductView Adapters and Creo Elements/View Adapters |
| Reported Release | 13.0 |
| Reported Datecode | F000 |
| Expected Release | 13.0 |
| Expected Datecode | N/A |
| Affected Client | Windows 7 |
| Affected Server | Not Available |

Related Documents

| Type | Number | Status | Description |
|------|-------------------------|--------|---|
| SPR | 2061986 | Open | HPGL generated by batch & publishing of SolidWorks drawing using 'HP Designjet 4500ps HP-GL/2' printer on Win-7 is not correct. |