



What's New in ThingWorx Manufacturing Apps

8.1.0

## **Contents**

What's New in the Asset Advisor App	3
Enhanced Alert, Anomaly, and Calibration Status Information	4
New Asset Detail Page Actions	5
New Remote Access Extension	6
What's New in Administration and Configuration	7
Enhanced Configuration for Email and Text Delivery	8
What's New with App Customization	9
Custom Asset Detail Action Menu	

# What's New in the Asset Advisor App

Enhanced Alert, Anomaly, and Calibration Status Information	.4
New Asset Detail Page Actions	.5
New Remote Access Extension	6

# **Enhanced Alert, Anomaly, and Calibration Status Information**

### **Benefit**

In **Asset Advisor**, both the asset list and asset detail pages now display enhanced alert, anomaly, and calibration information using an improved format that is easier to read. Links embedded in the **Alerts** and **Anomaly** icons open the **ALERT MONITOR** page. A link embedded in the **Calibration** icon opens the **Monitored Properties** page.

### **Additional Details**

Following is an example of the improved format.



- Asset status and duration are displayed as monitoring status that is consistent across the application.
- The threshold-based alert count is enhanced to include active alerts.
- Anomaly status is no longer a separate status and like alerts, is treated as auxiliary information.
- Weekly alert and anomaly totals as well as anomaly duration are included.
- Clicking the **Alerts** icon opens the **ALERT MONITOR** page and displays threshold alert information only.
- Clicking on the **Anomaly** icon opens the **ALERT MONITOR** page and displays anomaly alert information only.
- Clicking on the **Calibration** icon opens the **Monitored Properties** page and displays sensor calibration status and statistics.

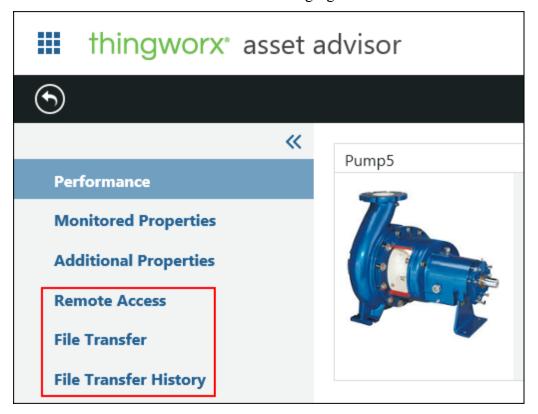
## **New Asset Detail Page Actions**

### Benefit

Remote Access, File Transfer, and File Transfer History actions are now available as an option on the asset detail page within Asset Advisor. These actions enable you to upload or download files such as software/firmware updates, and also remotely access the asset to launch the updates or interact directly with its operating system to investigate issues. The File Transfer History action displays an audit log of file transfers, remote access, and control session information that shows you who interacted with the asset, when it happened, and for how long.

#### Additional Details

The new actions are called out in the following figure.



- The Remote Access extension must first be imported using ThingWorx Composer to add these actions to Asset Advisor.
- Assets must also be pre-configured to take advantage of these capabilities.
- A notification message is presented on the asset details page in cases where the extension has been imported, but the asset has not been configured.

### **New Remote Access Extension**

### Benefit

A new and optional Remote Access extension is available for use with your **Asset Advisor** app. This extension enables you to upload/download files and access an asset remotely to interact directly with its software system. For example, you could modify asset configuration settings, install software/firmware patches, or launch the latest software release update.

### **Additional Details**

- The ThingWorx-Asset-Remoting-8-1-0-extension.zip extension is available for download on the PTC software downloads page under the category: PTC Smart Connected Applications>Release Apps
- This extension enables you to diagnose and potentially resolve issues with an asset remotely without the need for a field trip.
- Assets must be pre-configured to enable the remote access capability
  For more information, see the topics "Configure Remote Access and Conrtrol" and "Using Remote Access and Control" in the following documents:
  - ThingWorx Manufacturing Applications Setup and Configuration Guide
  - ThingWorx Asset Advisor for Service Setup and Configuration Guide.

located at the PTC Reference Documents website under the product category: ThingWorx Manufacturing Apps Family.

2

# What's New in Administration and Configuration

Enhanced Configuration for Email and Text Delivery ......8

# **Enhanced Configuration for Email and Text Delivery**

### **Benefit**

The **Configure Email and Text Delivery** page now contains separate selection checkboxes for the **Email Delivery** and **Text Delivery** sections. In prior releases, you could only configure both Email Delivery and Text Delivery. The separate selection checkboxes enable you to configure either one or both delivery services as needed.

### **Additional Details**

The new selection checkboxes are shown in the following figure.



- The fields for the Email Delivery and Text Delivery sections are disabled when the corresponding checkbox is unselected.
- The checkbox for the Email Delivery section is enabled by default.
- If values are filled in and then the section is disabled and saved, the values are available the next time the **Configure Email and Text Delivery** page is displayed.
- The appropriate sections are enabled and re-populated when you upgrade from an earlier version of ThingWorx Manufacturing Apps.

# What's New with App Customization

Custom Asset Detail Action Menu1
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### **Custom Asset Detail Action Menu**

### Benefit

The asset detail actions menu in **Asset Advisor** can now be customized. By implementing a customized asset detail actions menu, you can add your own custom actions and edit or remove out-of-the-box actions. This menu is located on the left-side panel of the **Asset Advisor** details page.

### **Additional Details**

- For more information, see Asset Detail Action Menu in the Other Customizable Launch Point Mashups section of the following document, located at the PTC Reference Documents website under the product category: ThingWorx Manufacturing Apps Family.
  - ThingWorx Manufacturing and Service Apps Customization Guide

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