

servigistics arbortext

SPR Fixes

Servigistics Arbortext Editor Servigistics Arbortext Publishing Engine 7.1 F000

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PTC Inc., 140 Kendrick Street, Needham, MA 02494 USA

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About This Guide

This release contains several fixes for issues identified by and with the help of Servigistics Arbortext users. This guide lists those fixes for reference purposes. Fixes are categorized by general product area and are ordered by Software Performance Report (SPR) number. Descriptions typically apply to the specific reported issue.

Related Documentation

You can access online help from the **Help** menu in Servigistics Arbortext Editor, Servigistics Arbortext Styler or Arbortext Publishing Engine. The Help Center contains HTML and some PDF information and is accessed from the **Help ► Help Center** menu option.

You can find PDFs of information, including release notes to accompany this release, in the Product Documentation area of support.ptc.com. Choose the Arbortext tab to access the Arbortext Reference Documentation link.

Technical Support

To contact PTC Technical Support, use the Contact Support and Customer Support Guide links on support.ptc.com

The PTC Support pages also provide a search facility for you to browse for knowledge articles, best practices, and other information.

You must have a Service Contract Number (SCN) before you can receive technical support. If you do not have an SCN, contact PTC Technical Support or Customer Care Departments using the contact instructions found in your Customer Support Guide.

Documentation for PTC Products

You can access PTC product documentation using the following resources:

• Online Help

Click **Help** from the user interface for online help available for the product.

Reference Documentation

PDFs of reference information are available from the Product Documentation area of support.ptc.com

Select the Arbortext tab to access the Arbortext Reference Documentation link.

Help Center

Help Centers for the most recent product releases are available from the Product Documentation area of support.ptc.com.

Select the Arbortext tab to access the Help Centers link.

You must have a Service Contract Number (SCN) before you can access the Arbortext Reference Documentation or Help Centers links. If you do not have an SCN, contact PTC Technical Support or Customer Care Departments using the contact instructions found in your Customer Support Guide.

Global Services

PTC Global Services delivers the highest quality, most efficient and most comprehensive deployments of the PTC Product Development System including Creo, Windchill, Servigistics Arbortext, and PTC Mathcad. PTC's Implementation and Expansion solutions integrate the process consulting, technology implementation, education and value management activities customers need to be successful. Customers are led through Solution Design, Solution Development and Solution Deployment phases with the continuous driving objective of maximizing value from their investment.

Contact your PTC sales representative for more information on Global Services.

Comments

PTC welcomes your suggestions and comments on our documentation. You can submit your feedback to the following email address:

arbortext-documentation@ptc.com

Please include the following information in your email:

- Name
- Company

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- Product
- Product Release
- Document or Online Help Topic Title
- Level of Expertise in the Product (Beginning, Intermediate, Advanced)
- Comments (including page numbers where applicable)

Documentation Conventions

This guide uses the following notational conventions:

- **Bold text** represents exact text that appears in the program's user interface. This includes items such as button text, menu selections, and dialog box elements. For example,
 - Click **OK** to begin the operation.
- A right arrow represents successive menu selections. For example,
 Choose File > Print to print the document.
- Monospaced text represents code, command names, file paths, or other text that you would type exactly as described. For example,
 - At the command line, type version to display version information.
- Italicized monospaced text represents variable text that you would type. For example,
 - installation-dir\custom\scripts\
- *Italicized text* represents a reference to other published material. For example, If you are new to the product, refer to the *Getting Started Guide* for basic interface information.

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Servigistics Arbortext Editor Fixes

SPR	Fix Description
4463784	The embedded Creo View 3.0 M031 client session crashes when
	launched from an Arbortext HTML document
6396741	Using right click to copy certain elements causes a segmentation fault
	error in Servigistics Arbortext Editor 7.0
6413110	When editing a document the cursor jumps back to the previous
	element when using Quick Insert.
6630264	Completeness errors are not displayed even though the document
	contains them.
6631874	The 'Technical Information Application' does not show the 'Topic' type
	in the Resource Manager window
7077061	Crash occurs when using the shortcut menu

Fixes to Publishing

SPR	Fix Description
4831679	Conditions are not working in nested _ufe
4907326	A document that contains saimpletable, an error occurs at the time of publishing is set to hide the saimpletable in the stylesheet.
4986219	Page 1 tbrbal balance overflowed with LONGMAX [1302] error when composing with APP.
6745350	If two graphics have certain names in generated text, the first graphic is displayed twice instead of the two individual graphics
6784463	After composing EPS to PDF in Servigistics Arbortext Editor or Servigistics Arbortext Publishing Engine, the font embedded into EPS file is missed in output PDF file
6831534	Khmer language - content surrounded by open and closed parens '()' not breaking in Servigistics Arbortext Advanced Print Publisher
6839580	Some EPS files composed to PDF will output with a red background
6942650	Some EPS files which are embedded as graphic can not be displayed in Servigistics Arbortext Editor, publishing to PDF will get no visibility of EPS part
6989493	Table of contents are showing up in Edit view, but do not appear in a preview or in PDF

SPR	Fix Description		
6998249	Occasionally the table of contents for a document is out of order when		
	publishing. Content is not changed, just the placement order of entries		
	in the TOC. Replication of the issue is difficult. PDF looks as expected		
	when TOC is not out of order.		
7031963	Some EPS files which are embedded as graphic will get black		
	background after composing to PDF using Servigistics Arbortext		
	Publishing Engine		

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Servigistics Arbortext Publishing Engine Fixes

SPR	Fix Description
7021533	SOAP access to Servigistics Arbortext Publishing Engine fails

PTC Server connection Fixes

SPR	Fix Description
6227102	Ditamap file that is saved as new object within Windchill can not be opened in Servigistics Arbortext Editor
6636811	Checkout option is enabled although object is checked out in another workspace for the same user

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