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Article - CS256784

# Autosave fails with a lengthy error when worksheet has long name and/or stored in too deep location in Mathcad 15.

Was this information helpful?

Yes

No

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## Applies To

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- Mathcad 15.0 M030 to M050

## Description

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- Autosave fails with a lengthy error when worksheet has long name and/or stored in too deep location
- Error when accessing a worksheet from SharePoint and the AutoSave option is "ON"
- *Error flashing on a regular basis (10 mins): Mathcad %USERPROFILE%\AppData\Roaming\Mathsoft\Mathcad\14 \Autosave\<File path Location ...>*
- Error "An internal error has occurred" when saving the worksheet
- Saved File showing as 0 KB
- Trying to locate the .tmp file, however unsure as to where this would be

## Resolution

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- Uncheck Autosave option from **Tools** > **Preferences** > **Save** > **Autosave every**
- Store the worksheet in shorter path location

### Legal Policy (/documents/policies)

Was this information helpful?